Empowering People 2019 Annual Report to the Community

A hand up, not a hand out.

Dear Community Partners,

Thank you for your continued support that helps transform the lives of children and adults across the region. Thanks to your generosity, GESMV assisted 20,545 individuals on their journeys to independence in 2019. GESMV provides life-changing services across the age spectrum, helping families live more enriched lives through greater independence. And while our work is far from done, I hope you will celebrate with us some of the accomplishments our clients and the agency achieved last year.

In 2019, Goodwill Easterseals assisted 1,092 people with obtaining and maintaining employment. This is across the agency and includes adults living in poverty who are receiving services through Miami Valley Works, veterans working with the Veterans & Employers Connection, adults recovering from mental illness through the Miracle Clubhouse, and people with disabilities through our traditional placement programs. Although the delivery may vary among the programs, the outcomes are the same: people experience the power of work and move towards greater independence and self-sufficiency.

The agency continues to see tremendous need for behavioral health services. Through the Main Street Recovery Center, GESMV assisted 707 individuals – an increase of 48 percent over 2018. GESMV offers an array of services that help treat the whole person, including:

- · Individual and group counseling
- · Diagnostic assessment
- Case management
- · Psychiatry services including Medication Assisted Treatment and Medication Management

In 2020 we will celebrate the grand opening of our Clayton store. It is located at 7759 Hoke Road near the Walmart. Whenever we open a store, we create job opportunities – especially for people with disabilities, as well as training opportunities for people interested in the customer service field. The stores also generate revenue that allow us to present many of our free services for the community. We invite you to shop, donate, and change a life.

Thank you for your investment in Goodwill Easterseals and for helping us provide services to assist people with disabilities or other disadvantages. Together we can achieve our vision of making it possible for all people to live, learn, work and play with full inclusion in the life of the community. If you'd like to learn more about our programs and services, please call us, 937-461-4800.

Together we can be a force for change.

Thank you,



Lance W. Detrick
President & CEO

Lome W. Derick



Joseph A. Zehenny Chair, Board of Trustees

Joseph a Zehenny

Mission and Vision

Our mission is to empower people with disabilities and other disadvantages to achieve independence and improve their quality of life. **Our vision** is to make it possible for all people to live, learn, work and play with full inclusion in the life of the community.

2019 Agency Highlights

- We served 20,545 people with disabilities and other disadvantages in a 23-county area, helping them achieve independence and improve their quality of life.
- Assisted 2,024 people in gaining computer skills so that they could improve their opportunities for employment.
- 736 senior adults have a better quality of life through our programs.
- Helped 96 adults with developmental disabilities obtain employment through the Job & Community Connections program.
- Participated in the tornado relief efforts, helping 834 people get their lives back on track after the devastation.
- Provided broadcast of readings from national and local newspapers, magazines and books to 2,337 people with vision loss or other disabilities through the Radio Reading Service, to help them stay connected to their community.
- The Dayton Sewing Collaborative (a non-profit organization) moved into our Main St. Campus building, so that we may better collaborate with them on sewing contracts and training opportunities. This led to an acquisition of a government contract producing laundry bags for the Department of Defense allowing us to create six new jobs for people with disabilities.





Serving your community in many ways



Developmental Disabilities Services

Employment Services 7,214

Senior Services 4,258

Behavioral Health Services 4,871

Children Services 3,681

Helping people of all ages

AGE	NUMBER	PERCENTAGE
Birth-11 years	4,953	24.11%
12-15 years	1,261	6.14%
16-24 years	1,923	9.36%
25-34 years	3,437	16.73%
35-44 years	1,945	9.47%
45-54 years	1,598	7.78%
55+ years	5,428	26.42%

People who received life-changing services 20,545

Giving Back: Volunteers

Goodwill Easterseals Miami Valley is proud to have a team of volunteers that assist us with our mission every single day. Our volunteers are a dedicated group of people who not only bring a positive attitude, but a fresh perspective, unique talents and the most valuable thing – their time.

In 2019, GESMV engaged over 700 volunteers with close to 11,000 hours! Volunteers have continued to play an important role in the growth and quality of service we are able to offer to the community.

Our volunteer program offers opportunities for those who are interested in long-term on-going volunteer opportunities as well as single day, one-time occasions.

Please visit www.gesmv.org to learn more about volunteering with GESMV.





Meet Brittany Thomas

I was a single mom at the age of 20 with very little help, no money, no car, and no job. At the time, I was depressed and I had no idea how I would pay my bills or get to where I needed to go. After applying for cash assistance through the Job Center, I was referred to Goodwill Easterseals Miami Valley for the Comprehensive Case Management and Employment Program (CCMEP). They not only helped with the financial situation, but also helped rebuild ME. I was introduced to ME, finding my character and confidence. The program has been a blessing to me and my son in so many ways ever since.

With the help of CCMEP, I learned more about how to be a leader and not get stuck in the cus-

toms of this world. Through my upbringing, I've always been a firm believer of God's promises, but it was a great reminder that the place I was in at the moment, was only temporary. I knew I would overcome my circumstances, especially with my CCMEP Coordinator's help and support. She was there every step of the way to help me get my life on track and accomplish my goals.

I am employed full time as a banker and teller for PNC. Reflecting back on my journey, I am so grateful and appreciative of all the help I received. Now I am able to share my story and inspire others to keep pushing. "Your circumstances and environment do not determine your future. Your faith and drive does."

The Community's Investment

Sale of goods 31,668,000 61.52% Contract earnings 5,756,000 11.18% Program services 9.866.000 19.17% Non-Profit support services 526.000 1.02% 3.96% Investment gain (loss) 2,036,000 Public support 1,620,000 3.15% \$51,472,000 100.00% The community investment

At Goodwill Easterseals Miami Valley 87.14 percent of all revenue directly supports services for people with disabilities, with 12.24 percent administrative and 0.62 percent fundraising expenses.

Our Return to the Community

Wages, benefits and taxes Supplies and services Facility expenses Investment in facility and equipment Purchased goods Other

The community return Net Assets as of December 31, 2019 2,635,000 **\$51,472,000** \$45,127,000

\$30.571.000

7,673,000

5.140.000

3.829.000

1,624,000

100.00%

59.39%

14.91%

9.99%

7.43%

3.16% 5.12%

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Thank you to our 2019 donors. Please visit gesmv.org for a list of donors.

Goodwill Easterseals Miami Valley 660 S. Main St. • Dayton, Ohio 45402 • 937-461-4800 • gesmv.org

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